

STAR Family Health Team

Come Join our Patient & Family Advisory Council



The **STAR Family Health Team Patient and Family Advisory Council (STAR FHT PFAC)** serves in an advisory capacity to the team's healthcare providers, and staff on policies, practices, planning to **ensure the delivery of patient and family-centered care.**

Background and Vision:

The STAR Family Health Team is committed to providing excellence in the delivery of care and in the services and programs they provide to the patients of the team. The STAR FHT PFAC is created to take part in decision making about the care provided to patients and their families, to ensure that it reflects the team's core values of patient centeredness, quality care delivery, respect and compassion, with the interest to provide continuous improvement.

Qualifications to Join?

If you are a patient, caregiver or family member on the STAR FHT, and 18+, you are eligible to apply to be an Advisor. An application must be completed. Advisor selection will be through an interview.

The Patient and Family Advisory Council is looking for people who are:

- enthusiastic, reliable, positive attitude, passionate about improving health care delivery for others.
- feel comfortable to speak about their experiences and share perspectives in a group setting, both positive thoughts and constructive criticism.
- able to see beyond their own personal experiences, and can effectively share insights in ways that others can learn from.
- good listeners who respect other opinions and perspectives.
- understanding to keep any information they hear as an advisor private and confidential.

The Role of the Patient and Family Advisor:

- share their experiences to guide improvement.
- participate in committee work
- work on short-term projects

How to Join?

Download the application from the STAR FHT website www.starfht.ca or obtain a paper copy of the application available at your family physician's office. Please return your completed application by **August 15, 2021** to your family physician's office, or by mail or fax to the Attention of Monique Hancock, Executive Director:

STAR Family Health Team
700 O'Loane Ave., Stratford, ON N5A 6S6
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